



Memorandum

To: Health and Human Services Board

From: Carlo Nevicosi,^{CN} Director

Date: September 11, 2023

RE: Community Recovery Services Feedback Report

Health and Human Services offers Community Recovery Services (CRS), a program that provides community-based services to consumers with a diagnosed mood disorder, schizophrenia, or another psychotic disorder. CRS consumers typically have a history of psychiatric hospitalizations and difficulty living independently in the community. These consumers work with service providers, typically affiliated with a group home, to develop independent living skills in order to increase their likelihood of independent living. Specific skill areas include community living supportive services, peer support services and supported employment services.

On July 13, 2023, the Wisconsin Department of Health Services (DHS), Division of Quality Assurance, provided WCDHHS a Documentation Oversight Feedback Report. This report included the review the charts of CRS program participants. Amy Cottingham, Psychosocial Rehabilitation Outreach Specialist with DHS, commented that the documentation submitted met all CRS requirements and was “looking good.” Her feedback report added, “These providers continue to demonstrate excellence in service delivery and innovation to improve the lives of the consumers who receive care in Walworth County.”

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