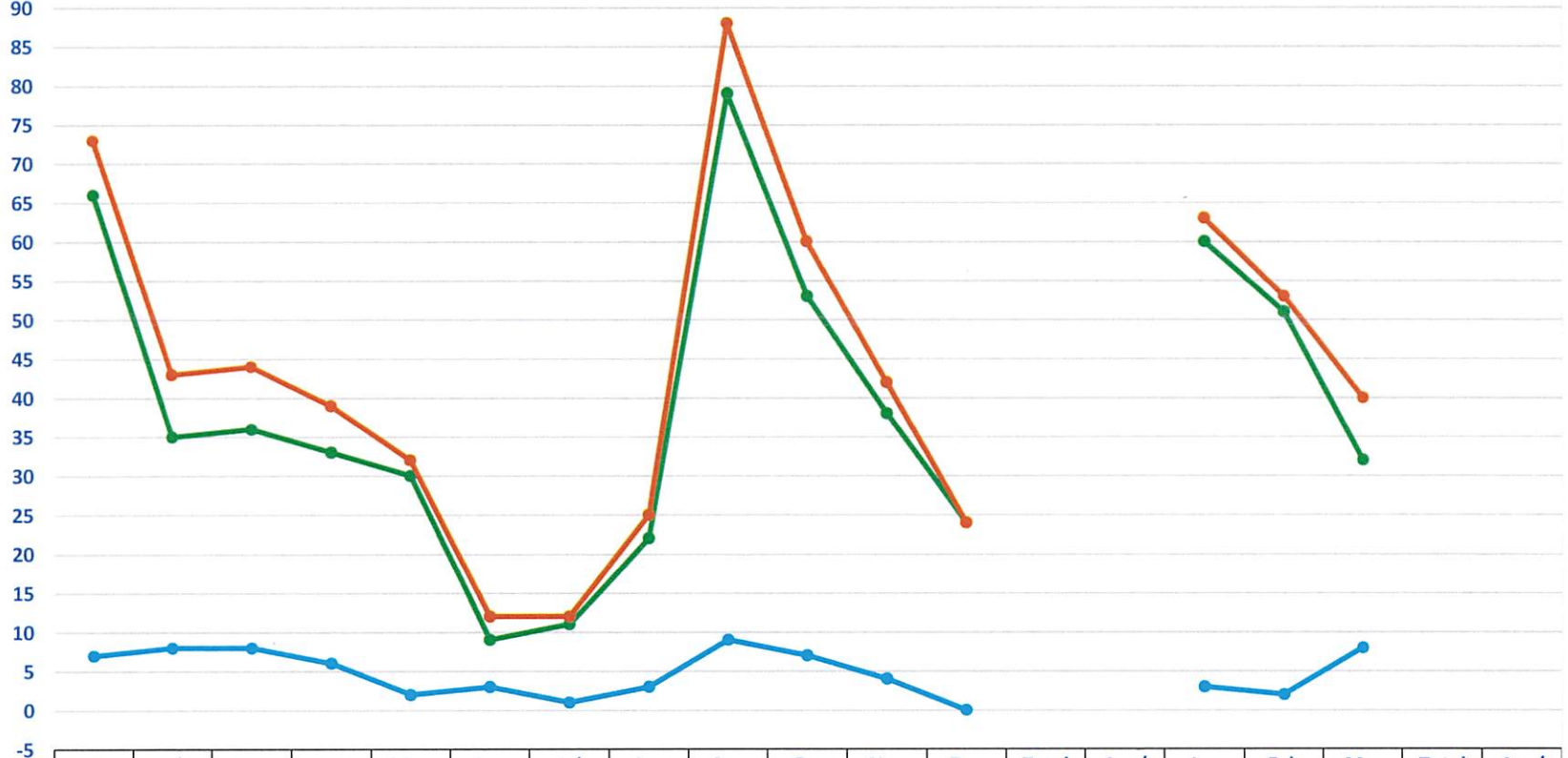




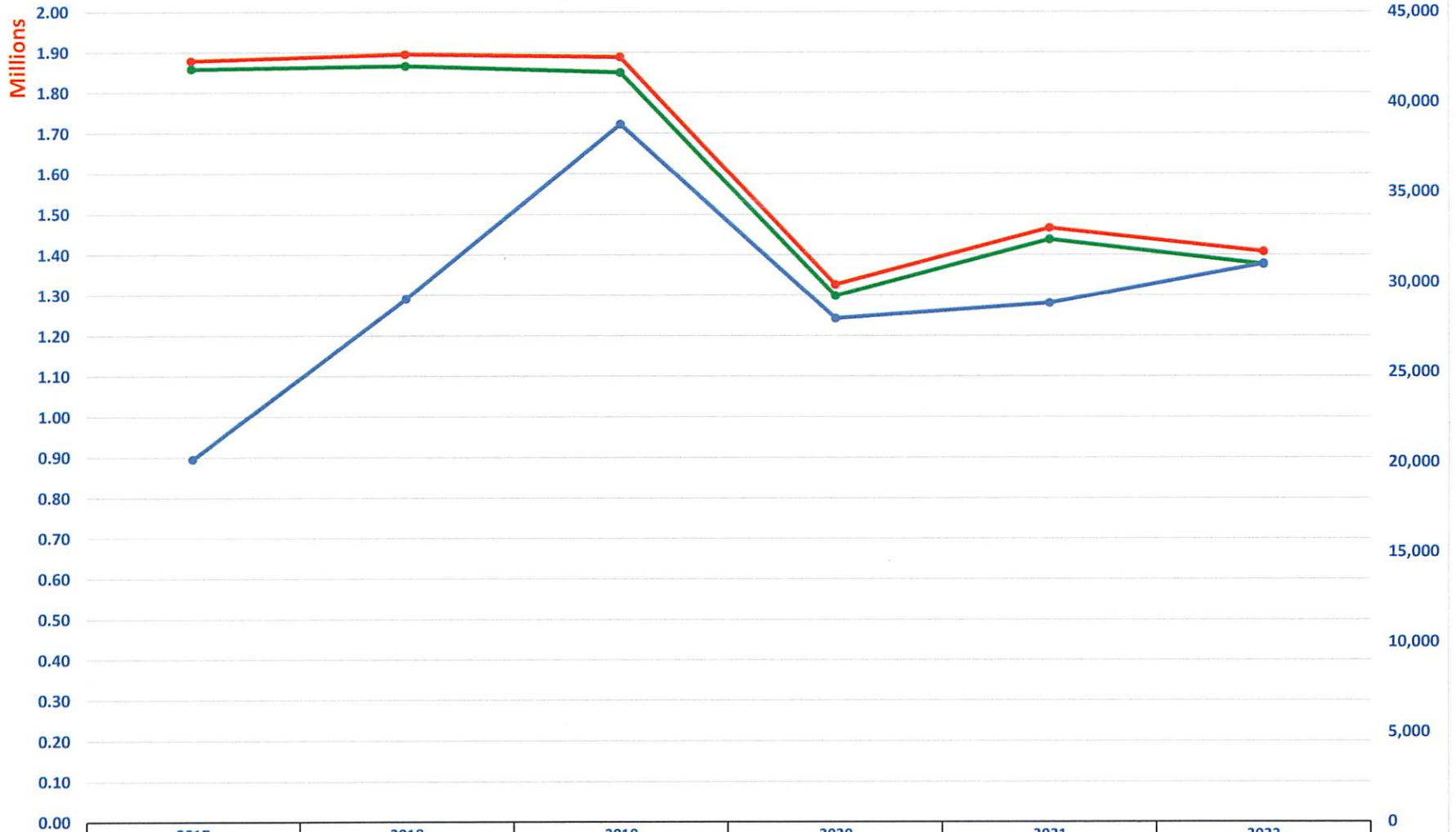
## Turndown Move Day/Time Report - 2022 thru 2023 YTD by Program Turndown Reason 'No Availability - Future Date' only



	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Total 2022	Avg/ Month	Jan 2023	Feb 2023	Mar 2023	Total 2023	Avg/ Month
Rides	2,575	2,434	2,772	2,632	2,850	2,580	2,678	2,966	3,098	3,061	2,792	2,590	33,028	2,752	2,869	2,689	3,384	8,942	2,981
Shared-Ride Taxi Denials	69	35	37	33	31	9	12	22	81	55	42	25	451	38	62	53	36	151	50
SRT Move Trip	3	0	1	0	1	0	1	0	2	2	4	1	15	1.3	2	2	4	8	2.7
<span style="color: green;">●</span> SRT Total	66	35	36	33	30	9	11	22	79	53	38	24	436	36.3	60	51	32	143	47.7
SRT Denial %	2.6%	1.4%	1.3%	1.3%	1.1%	0.3%	0.4%	0.7%	2.6%	1.7%	1.4%	0.9%		1.3%	2.1%	2.0%	1.1%		1.6%
Specialized Denials	9	8	9	7	2	3	1	3	9	7	4	0	62	5	3	2	8	13	4
Spec. Move Trip	2	0	1	1	0	0	0	0	0	0	0	0	4	0.3	0	0	0	0	0.0
<span style="color: blue;">●</span> Spec. Total	7	8	8	6	2	3	1	3	9	7	4	0	58	4.8	3	2	8	13	4.3
Spec. Denial %	0.3%	0.3%	0.3%	0.2%	0.1%	0.1%	0.0%	0.1%	0.3%	0.2%	0.1%	0.0%		0.2%	0.1%	0.1%	0.2%		0.1%
<span style="color: orange;">●</span> Total	73	43	44	39	32	12	12	25	88	60	42	24	494	41.2	63	53	40	156	52.0
Total %	2.8%	1.8%	1.6%	1.5%	1.1%	0.5%	0.4%	0.8%	2.8%	2.0%	1.5%	0.9%		1.5%	2.2%	2.0%	1.2%		1.7%



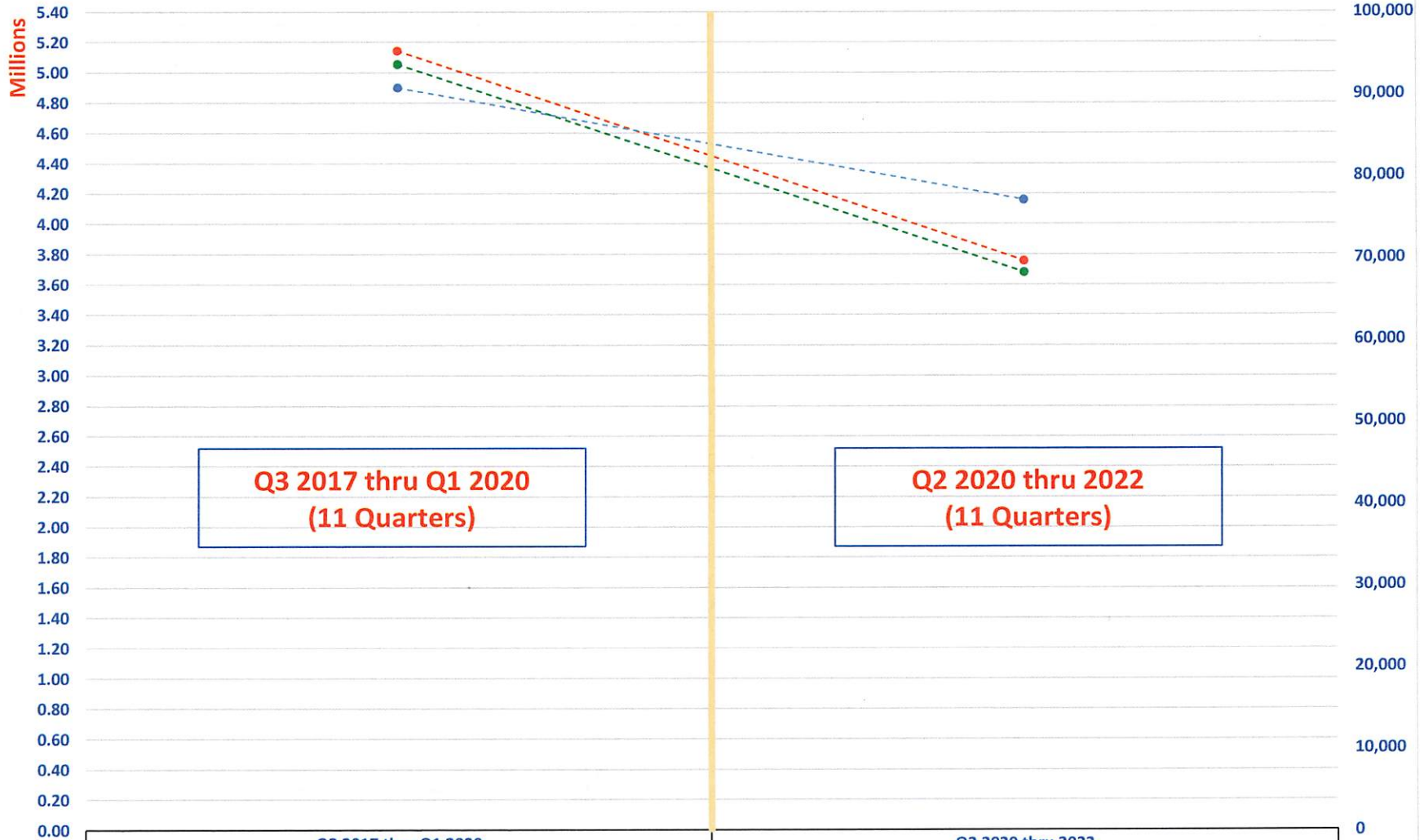
Shared-Ride Taxi Passenger Trips - QUANTITY - 2017 thru 2022 / Pre-COVID to Post-COVID  
Comparison of 46 Agencies



	2017	2018	2019	2020	2021	2022
All Agencies with Walworth Cty	1,877,692	1,894,070	1,887,291	1,325,812	1,465,969	1,407,394
All Agencies w/o Walworth Cty	1,857,571	1,865,035	1,848,553	1,297,861	1,437,165	1,376,390
County of Walworth	20,121	29,035	38,738	27,951	28,804	31,004



Shared-Ride Taxi **Passenger Trips - QUANTITY** - Q3 2017 thru Q1 2020 compared to Q2 thru 2022 / Pre-COVID to Post-COVID  
Comparison of **46** Agencies



	Q3 2017 thru Q1 2020	Q2 2020 thru 2022
- - - All Agencies with Walworth Cty	5,142,374	3,756,328
- - - All Agencies w/o Walworth Cty	5,051,660	3,679,331
- - - County of Walworth	90,714	76,997