



## Memorandum

**To:** Lakeland Health Care Center Board of Trustees

**Cc:** Mark Lubberda, County Administrator

**From:** Carlo Nevicosi, Director – Health and Human Services/Superintendent of County Institutions

**Date:** February 10, 2022

**RE:** February 16, 2022 LHCC Board of Trustees Meeting

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The Lakeland Health Care Center Board of Trustees meeting agenda includes the following items:

- COVID-19 Update We will present an update on the status of COVID-19 cases, vaccination status and other illness in January.
- Business Activities Report The monthly business activities report is included in your packet for review.
- Greenhouse Project Introduction We will be having guest speakers from the Green House Project. GHP is a non-profit organization whose mission is to transform institutional long-term and post-acute care by creating viable homes that demonstrate a more powerful, meaningful, and stratifying lives, work and relationships.

Lakeland Health Care Center

# DRAFT

**Walworth County Board of Supervisors  
Lakeland Health Care Center Board of Trustees Meeting Minutes  
Wednesday, January 19, 2022  
Walworth County Government Center, County Board Room 114  
100 West Walworth Street, Elkhorn, Wisconsin**

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Chair Kenneth Monroe called the meeting to order at 1:00 p.m.

Roll call was conducted and the following members were present, either in person or by remote attendance: Chair Kenneth Monroe; Vice Chair Kathy Ingersoll; Supervisors Brian Holt, Ryan G. Simons, and Joseph H. Schaefer. A quorum was declared.

## **Others in Attendance**

County Staff: Superintendent of County Institutions Carlos Nevicosi; Nursing Home Administrator Denise Johnson; Risk Manager Megan Rogers; Safety Specialist Rhonda Jenkins; and Benefits Manager Lisa Henke.

**On motion by Supervisor Holt, second by Supervisor Simons, the agenda was approved with no withdrawals.**

**On motion by Supervisor Holt, second by Supervisor Simons, the December 15, 2021 Lakeland Health Care Center Board of Trustees meeting minutes were approved.**

**Public Comment** – There was none.

## **New Business**

7a. Resolution No. \*\*-02/22 Accepting Lakeland Health Care Center Provider Relief Fund Phase 4 Relief Funding Superintendent of County Institutions Carlo Nevicosi stated the award amount of \$131,088 is in addition to the \$879,000 award reported in December. **Vice Chair Ingersoll offered a motion, second by Supervisor Schaefer, to approve the resolution Accepting Lakeland Health Care Center Provider Relief Fund Phase 4 Relief Funding. Motion carried 5-0.**

## **Reports**

### 8a. COVID-19 Update

Nursing Home Administrator Denise Johnson reported that Lakeland Health Care Center (LHCC) had zero residents and three staff test positive for COVID-19 in December. Johnson shared that 75.5% of staff and 98% of residents are vaccinated.

Johnson provided an update on the Biden Administration's COVID-19 Vaccine Mandate; stating that on December 15 the Fifth Circuit Court of Appeals reversed the stay that had been placed on the mandate. She shared that the Centers for Medicare & Medicaid Services (CMS) further clarified on December 28 that LHCC must have 100% of non-exempt staff vaccinated by the deadline of January 31. CMS also provided guidance for surveyors, allowing for on-site monitoring of practices, policies, and procedures. Johnson noted that it has been two years since LHCC had a full annual survey performed and they will be prepared if questioned on the vaccine mandate. Discussion then focused on staff response to the mandate.

### 8b. Business Activities Report

Johnson reviewed the Nursing Home Administrator's Report – November 2021 included in the packet (Pages 7-8); noting there was one Worker's Compensation injury resulting in zero lost hours. She reiterated that admissions are being closely monitored due to staffing levels, and average census for November was 75.

### 8c. Worker's Compensation Report

Johnson introduced Benefits Manager Lisa Henke, Risk Manager Megan Rogers, and Safety Specialist Rhonda Jenkins; who collaboratively summarized Worker's Compensation Claims and the efforts to mitigate future injuries.

### 8d. 2021 2<sup>nd</sup> Half Write Off Report

Johnson referenced the 2021 year end write-offs included on Page 11 of the packet; stating it is unlikely the dollar amount for the two residents will be collected, and therefore she is seeking permission to write off \$1,156.30. **Supervisor**

**Schaefer offered a motion, second by Supervisor Holt, to approve the 2021 2<sup>nd</sup> Half Write Off Report. Motion carried 5-0.**

**Correspondence** – There was none.

**Announcements** – There were none.

**Upcoming Events** – There was none.

**Confirmation of next meeting date and time:** The next meeting was confirmed for Wednesday, February 16, 2022 at 1:00 p.m.

### **Adjournment**

**On motion and second by Supervisor Simons and Supervisor Holt, Chair Monroe adjourned the meeting at 1:29 p.m.**

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Submitted by Jennifer Stinnett, Administrative Assistant. Meeting minutes are not considered final until approved by the Lakeland Healthcare Center Board of Trustees at the next regularly scheduled meeting.



Lakeland Health Care Center

# Memorandum

**To:** Lakeland Health Care Center Board of Trustees  
**Cc:** Mark W. Lubberda, County Administrator  
**From:** Denise Johnson, NHA  
**Date:** February 7, 2022  
**RE:** COVID-19 UPDATE

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Lakeland Health Care Center did not have any residents test positive for COVID-19 in the month of January. We did have nine nurses test positive. Most of these were breakthrough cases among vaccinated staff. Our Director of Nursing and Infection Control Specialist tracked symptoms and kept staff out of facility the appropriate length of time. All residents who were in contact with these staff were tested twice and the respective units were placed in outbreak status. We are currently 78.6% for staff vaccinated at LHCC and 99% residents vaccinated. We continue to administer boosters to residents and eligible employees.

In January, we also had an outbreak of a gastrointestinal illness on two of the units. Residents were placed on isolation protocols until 48 hours from their last symptom. Both units have since completed their outbreak mitigation and have not had any further infections.

Lakeland Health Care Center - Walworth County  
Nursing Home Administrator's Report - December 2021

Worker's Compensation	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	Prior Year
Injuries	1	2	3	0	1	0	3	1	3	0	1	4	19	10
Claims Filed	1	2	3	0	1	0	3	1	3	0	1	4	19	10
Lost Time Hours	144.00	163.50	391.00	0.00	0.00	0.00	1.75	0.00	67.25	0.00	0.00	16.00	784	40.00

Worker's Compensation-Yearly totals	
2021	\$ 101,766.03
2020	\$ 40,342.92
2019	\$ 70,076.18
Grand Totals Transactions	\$ 212,185.13

Overtime Costs	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	Prior Year
CNAs/CMAs	\$ 4,557	\$ 4,669	\$ 11,895	\$ 6,511	\$ 5,734	\$ 6,348	\$ 6,332	\$ 12,688	\$ 8,112	\$ 10,186	\$ 8,157	\$ 6,436	\$ 91,625	\$ 70,350
RNs	\$ 6,328	\$ 4,367	\$ 7,372	\$ 3,796	\$ 4,956	\$ 3,708	\$ 6,156	\$ 8,910	\$ 8,800	\$ 7,478	\$ 3,753	\$ 8,177	\$ 73,801	\$ 79,876
LPN	\$ 2,849	\$ 3,324	\$ 6,900	\$ 4,194	\$ 2,908	\$ 3,941	\$ 3,649	\$ 3,664	\$ 3,321	\$ 3,040	\$ 2,370	\$ 2,293	\$ 42,454	\$ 38,402
All Other	\$ 5,504	\$ 2,935	\$ 6,742	\$ 6,297	\$ 5,247	\$ 5,183	\$ 5,703	\$ 6,006	\$ 6,500	\$ 5,661	\$ 6,129	\$ 4,579	\$ 66,487	\$ 42,894
Total	\$ 19,238	\$ 15,295	\$ 32,909	\$ 20,798	\$ 18,846	\$ 19,180	\$ 21,841	\$ 31,953	\$ 26,734	\$ 26,365	\$ 20,408	\$ 21,485	\$ 275,052	\$ 231,522

CNAs/CMAs	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	Prior Year
Overtime Hours	63.50	65.00	82.25	50.00	16.41	34.50	79.50	88.75	50.75	119.50	99.50	*	749.66	1,004.75
Call Ins	54	37	51	32	46	48	41	46	49	42	41	55	542.00	527
Mandatory Hours	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Licensed Staff	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	Prior Year
Overtime Hours	186.50	204.75	214.50	169.75	171.25	60.25	246.75	192.75	231.00	218.50	120.25	*	2,016.25	2,346.00
Call Ins	5	10	4	10	8	13	7	13	6	4	8	7	95.00	86.00
Mandatory Addt'l Hours	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0	20.00

Resident Census	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	Prior Year
Admissions	13	28	25	12	24	19	21	21	10	5	4	9	191	146
Discharges/Death	11	18	26	17	19	21	18	16	15	11	9	7	188	158
Referrals	22	80	88	49	75	84	104	113	100	95	90	88	988	737
Average Resident Census	70.00	79.00	83.00	78.00	83.00	82.00	83.00	86.00	87.00	81.00	76.00	72.00	80.00	83.58
Percent of Capacity (90)	77.78%	87.78%	92.22%	86.67%	92.22%	91.11%	92.22%	95.56%	96.67%	90.00%	84.44%	80.00%	88.89%	92.87%

Patient Payor Mix	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	Prior Year
Medicaid	54.73%	51.35%	50.14%	56.06%	52.82%	55.41%	57.00%	56.49%	57.05%	60.79%	62.40%	64.51%	56.56%	65.10%
Medicare	21.99%	26.60%	28.15%	16.25%	17.92%	18.88%	17.40%	16.95%	16.29%	8.49%	6.66%	5.49%	16.76%	12.98%
Private Pay	23.28%	22.05%	21.72%	27.69%	29.26%	25.71%	25.60%	26.56%	26.66%	30.72%	30.94%	30.00%	26.68%	21.92%
Total	100.00%	100.00%	100.01%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Aging Balances	January	February	March	April	May	June	July	August	September	October	November	December	Prior Year
Current	\$ 461,053.09	\$ 513,147.30	\$ 583,577.34	\$ 437,589.23	\$ 497,225.42	\$ 494,127.92	\$ 468,151.40	\$ 481,509.84	\$ 481,138.08	\$ 387,463.01	\$ 390,429.47	\$ 338,142.40	\$ 411,101.11
30 Days	\$ 96,506.83	\$ 138,746.91	\$ 127,818.80	\$ 189,620.82	\$ 93,488.69	\$ 96,583.99	\$ 66,625.40	\$ 114,416.77	\$ 71,805.78	\$ 84,795.84	\$ 107,508.87	\$ 28,120.75	\$ 160,656.05
60 Days	\$ 30,630.03	\$ 19,314.90	\$ 31,258.35	\$ 15,010.41	\$ 49,941.59	\$ 23,447.50	\$ 6,934.66	\$ 12,217.98	\$ 38,222.83	\$ 107,509.00	\$ 32,690.89	\$ 24,620.86	\$ 30,500.91
90+ Days	\$ 302,889.96	\$ 292,213.33	\$ 265,598.59	\$ 284,794.21	\$ 270,311.05	\$ 262,844.50	\$ 264,298.50	\$ 253,718.66	\$ 240,646.85	\$ 258,858.97	\$ 309,948.84	\$ 250,289.60	\$ 301,254.24
<b>Total Aging Balance</b>	<b>\$ 891,079.91</b>	<b>\$ 963,422.44</b>	<b>\$ 1,008,253.08</b>	<b>\$ 927,014.67</b>	<b>\$ 910,966.75</b>	<b>\$ 877,003.91</b>	<b>\$ 806,009.96</b>	<b>\$ 861,863.25</b>	<b>\$ 831,813.54</b>	<b>\$ 838,626.82</b>	<b>\$ 840,578.07</b>	<b>\$ 641,173.61</b>	<b>\$ 903,512.31</b>

Resident Accounts 90+ Past Due Over \$30,000	January	February	March	April	May	June	July	August	September	October	November	December	Prior Year
Resident F	\$ 166,818.50	\$ 166,808.51	\$ 166,036.28	\$ 166,026.28	\$ 164,548.78	\$ 164,538.80	\$ 162,417.30	\$ 162,407.30	\$ 159,788.65	\$ 159,785.70	\$ 159,492.15	\$ 159,482.15	\$ 168,438.41
Resident I	\$ 47,307.45	\$ 47,307.45	\$ 46,438.69	\$ 46,438.69	\$ 45,729.11	\$ 45,729.11	\$ 44,634.99	\$ 44,634.99	\$ 44,175.97	\$ 44,175.97	\$ 44,175.97	\$ 44,175.97	\$ 47,307.45
Resident L	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00	\$ 31,000.00
Total	275,970.53	245,115.96	243,474.97	243,464.97	241,277.89	241,267.91	238,052.29	238,042.29	234,964.62	234,961.67	234,668.12	234,658.12	

Star Rating - Overall  
5 Star

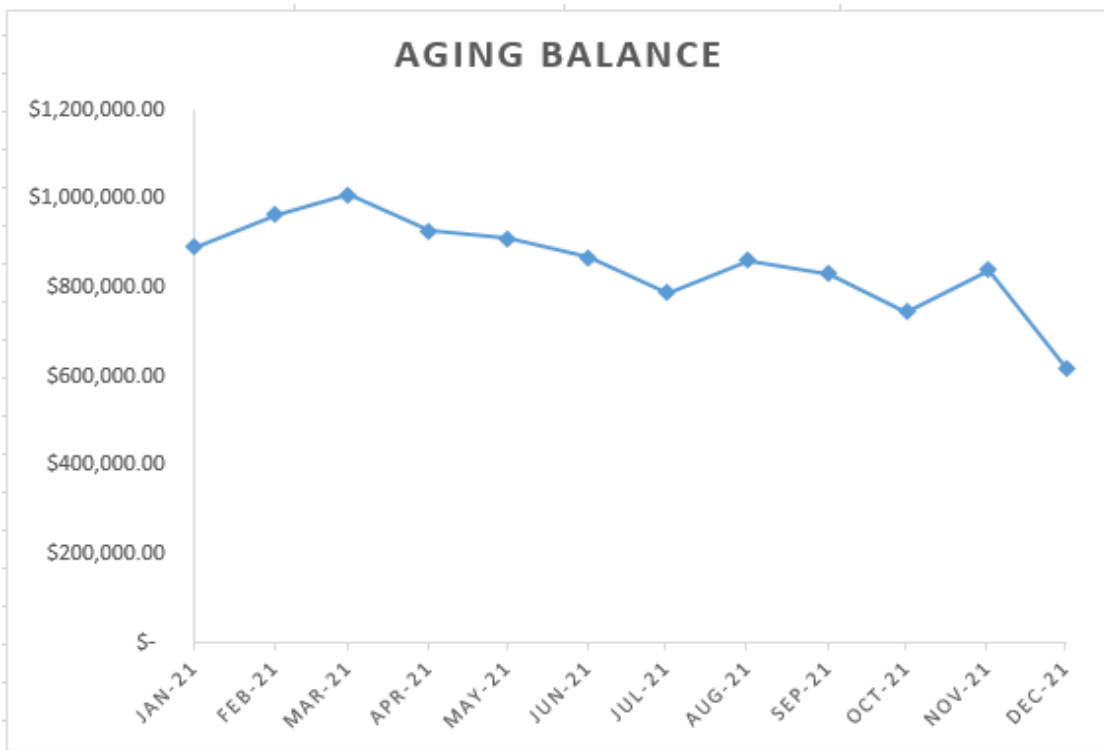
Health Insp. 5 Star  
Staffing 4 Star  
Quality Measures 5 Star

\* Kronos system down-can not pull overtime hours

Open Senior Management Positions

**Lakeland Health Care Center - Walworth County**  
**Total Aging by Pay Source**

Month	Aging Balance	Inc/(Dec) Prior Month	Write-Offs
Jan-21	\$ 891,079.91	\$ (12,432.40)	\$ -
Feb-21	\$ 963,422.44	\$ 72,342.53	\$ -
Mar-21	\$ 1,008,253.09	\$ 44,830.65	\$ -
Apr-21	\$ 927,014.67	\$ (81,238.42)	\$ -
May-21	\$ 910,966.75	\$ (16,047.92)	\$ -
Jun-21	\$ 866,773.97	\$ (44,192.78)	\$ -
Jul-21	\$ 787,311.51	\$ (79,462.46)	\$ (5,469.91)
Aug-21	\$ 861,863.25	\$ 74,551.74	\$ -
Sep-21	\$ 831,813.54	\$ (30,049.71)	\$ -
Oct-21	\$ 746,442.10	\$ (85,371.44)	\$ -
Nov-21	\$ 840,578.07	\$ 94,135.97	\$ -
Dec-21	\$ 618,873.69	\$ (221,704.38)	\$ (1,156.30)



Graph is now only showing data for a 12 month rolling period.



# Memorandum

**To:** Lakeland Health Care Center Board of Trustees  
**Cc:** Mark W. Luberda, County Administrator  
**From:** Carlo Nevicosi  
**Date:** February 7, 2022  
**RE:** Green House Project

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At our next Board of Trustees meeting, we plan to have representatives from the Green House Project (GHP) provide a brief overview of their long term care services model. This memo serves to provide some basic information in advance of the presentation.

The Green House Project (GHP) is a non-profit organization that partners with senior living providers to create and adapt homes for elders that demonstrate more powerful, meaningful, and satisfying lives, work, and relationships. They focus on staff culture change, education and training, and the physical environment. GHP rose to prominence in 2004 when the Robert Wood Johnson Foundation awarded a \$10 million grant to develop 50 homes. Since the model's inception 17 years ago, 359 homes in 32 states have been built, three of which are located in Wisconsin.

Green House Project homes have been thoroughly evaluated and have produced evidence that demonstrates that the model delivers outstanding quality of care and quality of life for those who live and work in them. GHP homes report higher staff retention and satisfaction rates than traditional nursing homes. Residents of GHP homes are less likely to be hospitalized, wind up bedridden, to develop pressure ulcers or to need catheters.

We have engaged Green House Project in exploratory discussions and plan to request an organizational assessment to determine the feasibility of LHCC becoming a GHP home.