

Consumer Information Report for Nursing Homes Summary 2017

LAKELAND HEALTH CARE CENTER

1922 CTY RD NN
ELKHORN, WI 53121
(262) 741-3600

License Number: 2416
Number of Licensed Beds: 120
Medicare Certified? Yes
Medicaid Certified? Yes
Ownership Type: Government County
Owner: WALWORTH COUNTY

Staff: Residents

Nursing Home Staff	Staff: Residents, by Shift, in a Two-Week Time Period (Average number of residents: 115)		
	Day Shift	Evening Shift	Night Shift
Nurses (RNs & LPNs)	1 Nurse: 13 Residents	1 Nurse: 18 Residents	1 Nurse: 24 Residents
Nurse Aides	1 NA: 5 Residents	1 NA: 5 Residents	1 NA: 12 Residents

* If the number of residents is a "*" in one of the categories above, there was an average of <1 nurse or NA on the shift. There may have been a combination of part-time RNs, LPNs or NAs on the shift on one or more days during the two-week time period, which could make the average <1. Per Wisconsin Administrative Code, Chapter HFS 132, there must be at least one RN or LPN on duty at all times.

Staff Retention Rates

Nursing Home Staff	Staff Retention Rates (Percent of staff employed for at least one year)		
	This Home (NS=No staff)	WALWORTH County Average (8 homes)	State of Wisconsin Average (377 homes)
Full-time Nurses (RNs)	61%	76%	72%
Part-time Nurses (RNs)	75%	79%	68%
Full-time Nurses (LPNs)	100%	80%	75%
Part-time Nurses (LPNs)	85%	71%	64%
Full-time Nurse Aides	83%	73%	67%
Part-time Nurse Aides	75%	60%	58%

This two-page summary was prepared by the Division of Quality Assurance, Wisconsin Department of Health Services. For questions about this report, call (608) 264-9898. See the full report on the internet (after 05/01/2018) at <https://www.dhs.wisconsin.gov/guide/cir.htm> or request a copy (after 05/01/2018) at (608) 266-8368. The report should also be available in the facility.

Federal Violations Cited in State "Inspection" Surveys for

LAKELAND HEALTH CARE CENTER

This summary table provides a count of federal violations cited for this nursing home in 2017, by category of violation. County and state averages are shown for comparison. Surveys are conducted by the Division of Quality Assurance at least every 9 - 15 months, and may be conducted more often. This home was not cited with Substandard Quality of Care during the year 2017. See the full Consumer Information Report, 2017 for details.

Federal Regulation Categories*	Federal Violations In 2017		
	Total # Citations for This Home (NS = Facility not surveyed in 2017)	Average # Citations for WALWORTH County (8 homes)	Average # Citations for Wisconsin (377 homes)
*Each category consists of many specific regulations. See detail in report.			
Quality of Care: Provide care that promotes resident's highest level of well-being. Example: Prevent/treat pressure sores.	2	4.1	3.5
Resident Services: Provide services that meet state standards. Example: Develop a comprehensive care plan for each resident.	0	1.9	1.8
Quality of Life: Provide a pleasant, homelike atmosphere. Example: Provide an activities program that meets needs and interests.	0	0.4	0.6
Resident Rights: Assure individual rights. Example: Assure right to personal privacy.	0	0.6	0.7
Freedom from Restraints/Abuse: Assure freedom from abuse, neglect, or restraints. Example: Assure the right to be free from abuse.	0	0.5	0.7
Other Administrative Violations	0	0.6	0.6
Total Violations	2	8.1	7.9